

**To:** Williams, Laura[williams.laura@epa.gov]; Ostrander, David[Ostrander.David@epa.gov]  
**Cc:** Broussard, Rebecca[Broussard.Rebecca@epa.gov]  
**From:** Atencio, Kathie  
**Sent:** Wed 9/2/2015 6:30:33 PM  
**Subject:** RE: GKM Call Center - Immediate Action Needed

Hi Laura/David,

This is slightly different from what was requested of Rebecca earlier since now they are talking about overseeing a contract. Just know that Rebecca is not fully certified yet as a COR. Also, she has not been notified by Brooke Hanson about supporting the call center for Region 8, so is that still a “go?” This has not been communicated so well, so there has been lots of confusion.

Kathie

**From:** Williams, Laura  
**Sent:** Wednesday, September 02, 2015 12:26 PM  
**To:** Ostrander, David  
**Cc:** Atencio, Kathie  
**Subject:** FW: GKM Call Center - Immediate Action Needed  
**Importance:** High

David,

What are your thoughts on this? - lw

**From:** Woodyard, Josh  
**Sent:** Wednesday, September 02, 2015 12:24 PM  
**To:** Ostrander, David; Williams, Laura; Guria, Peter  
**Cc:** Broussard, Rebecca; EOC\_Manager,; EOC\_Deputy\_Manager,; Irizarry, Gilberto  
**Subject:** GKM Call Center - Immediate Action Needed  
**Importance:** High

Hi All – Per my phone conversations and vmail to David, here is the information I was calling about. As you can see, they need this task order funded as soon as possible. Also, they need someone to serve as the permanent TOCOR for the contract and we

believe this should be someone from Region 8. Please give me a call if you have questions.

Ccing Pete Guria as the Area Commander.

*Joshua Woodyard, Associate Director*

Preparedness and Response Operations Division (PROD)

Office of Emergency Management

U.S. Environmental Protection Agency

202-564-9588

202-510-4306 (cell)

**From:** Dalton, Deborah

**Sent:** Tuesday, September 01, 2015 11:43 AM

**To:** Cheatham, Reggie; Woodyard, Josh; Hanson, Brooke

**Cc:** Cerasani, Gina; Vanroden, Victoria; Irizarry, Gilberto

## **Deliberative Process/Ex. 5**

For a PR in the EAS system - The Contract Number is EP W14 020. The task order it is running under right now is Task Order 4. The contractor is Systems Research and Applications Corp International (SRA) Vendor Source # 097779698. The contracting office is HPOD NPSC. CC and access list after funding must include Deborah Dalton and Terry Fenton from OGC so that we can get notices and

# Deliberative Process/Ex. 5

order. I will send you folks a draft SOW for a new task order by early next week for your consideration.

Will OEM or Region 8 provide the TOCOR for the call center new task order? Right now we are doing it in cooperation with Brooke Hanson. Not sure that works in the long run.